MassHire Franklin Hampshire Career Center ensures that individuals with disabilities have equal opportunity to access programs, benefits, and activities.

**Resource Room**: accessible during Career Center hours of operation:
- Monday thru Thursday: 8:30 a.m. - 4:30 p.m.
- Friday: 9:30 a.m. - 4:30 p.m.

Computers and equipment use; e.g. Fax Machine, must be for appropriate Career Center activities; e.g. job search/application. Front desk staff will review documents intended for faxing, prior to, to ensure appropriateness.

**Automatic Handicap Door Openers**

**Braille Signage**: Front Door Entry, Hallway, Elevator, Public Bathrooms, Conference Rooms, Computer Lab. Staff Offices

**Braille Labeler**

**Wheelchair**

**Wheelchair Accessible Computer Station with:**

**Large Screen Monitor with Articulated Arm**
- Desktop Icon: Ease of Access Center – Shortcut = Quick Access to Common Tools
- “Start Magnifier*”: enlarges screen content
- “Start Narrator”: reads dialogue boxes out loud
- “Start On-Screen Keyboard”: on-screen keyboard, use mouse to select letters/#’s
- “Setup High Contrast”: converts screen to black background and bright text

*Magnifier*: please see instructional sheet at Resource Room computer work stations on how to enlarge the computer screen, words, and images

**NonVisual Desktop Access (NVDA)**: “screen reader” for Microsoft Windows, using eSpeak: a compact, open source software speech synthesizer

**Height Adjustable Table**

**VisiKey Large Print Keyboard**

**VisiKey Wireless Mouse**

**Trackball Mouse**

**LCD Projector in Conference Room**

**Zoom Text**

**Jaws & Scanner for Jawa**

**Assistive Listening Devices** (that meet 706 requirements of the ADA – hearing aid compatible)

**Dragon Naturally Speaking Hands-Free Voice Activated Software**

**Text TTY**

**Video Phone for American Sign Language Users**:
- Customer initiates call
American Sign Language Interpreter (at a Call Center) appears on the screen and verbally conveys to the party what the caller is signing/asking

**American Sign Language Interpreters**: Advance Notice Required

**Multilingual Translation Services**: Language Interpreters

**Communications Access Realtime Translation or CART**: Advance Notice Required  
Real time translation of the spoken word into text that can then be streamed over the internet to be displayed on laptops, mobile devices including smartphones and tablets as well as large screens and projectors