



Get Help with Discounted Internet Costs and Low Cost or Free Computers

Emergency Broadband Benefit (EBB) and Mass Internet Connect (MIC) Programs

The Federal **Emergency Broadband Benefit Program (EBB)** provides a temporary discount on monthly broadband internet bills for low-income households. Eligible households can receive:

- Up to \$50/month discount for broadband service and associated equipment rentals.
- Up to \$75/month discount for households on Tribal lands.
- A one-time discount for \$100 for a laptop, desktop, or computer purchased through a participating provider.
- Only one monthly service discount and one device discount is allowed per household.
- There are currently 26 providers in Massachusetts participating in the EBB Program, including cable, fixed wireless, and mobile providers.
- MassHire Career Center customers who are already receiving an internet subsidy may continue under that program until it ends.
- The program will end when the fund runs out, or six months after the U.S. Department of Health and Human Services declares an end to the COVID-19 health emergency, whichever is sooner.

How to Sign Up for EBB Internet Discount

- Option 1: Contact a participating broadband provider directly to learn about their application process. If you are already participating in a provider's COVID-19 or low-income program, contact the provider directly to enroll in the EBB Program.
 - Find a list of participating service providers in Massachusetts at:
www.fcc.gov/broadbandbenefit
- Option 2: Go to GetEmergencyBroadband.org to apply online and to find participating providers near you.
- Option 3: Send a mail-in application, along with proof of eligibility to: Emergency Broadband Support Center, P.O. Box 7081, London, KY 40742. Mail-in applications can be obtained by calling (833) 511-0311 or can be downloaded at <https://getemergencybroadband.org/how-to-apply/>.

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Massachusetts Internet Connect (MIC) Program

FREE Chromebooks are available for MassHire Career Center customers who do not have access to a computer (desktop, laptop, Chromebook or similar device) that you can use at home on a regular basis. You may be eligible if your only method of internet access is through a smartphone or a child's computer.

- Must be a Massachusetts resident
- Must be unemployed and seeking work, or
- Unemployed, in training through a Career Center approved program, and seeking work
- Must not have a device at home that can be used on a regular basis to conduct job search.
- The Massachusetts Internet Connect Program ends on December 31, 2021

**Call MassHire Franklin Hampshire Career Center for More Information
or to Sign Up for a FREE Chromebook
413-774-4361 / 800-457-2603**