



Our Mission

Connecting Employers
and Job Seekers

Provide employment
and training services
designed to meet the
unique needs of each
customer

Maximize employment
of Franklin, Hampshire,
and North Quabbin
residents in quality
local jobs

Our customers feel
cared for, respected,
and satisfied

Adaptive equipment available
upon request

A proud partner of the
American Job Center[®]
network

JOB SEEKER SERVICES

The MassHire Franklin Hampshire Career Center provides employment and training services at no cost for job seekers in Franklin and Hampshire Counties and in the North Quabbin area. FHCC operates a full-service Career Center in Greenfield and offers part-time access points in Northampton and Orange. Call the Greenfield office or see our website for details about services available at each of our Career Center access points.

JOB SEEKER SERVICES AT A GLANCE

- Job search assistance, access to local and statewide job listings, and access to job fairs/employer recruitments
- Job readiness and skills assessments
- Youth employment and training programs, internships, work based learning (ages 14-24)
- Adult employment and training programs for eligible job seekers including career counseling, job search coaching, skills training, and supportive services to assist with overcoming barriers to employment and training
- Specialized employment & training assistance for Veterans, mature workers, Department of Transitional Assistance clients, people with disabilities, long term unemployed, and re-entry
- Workshops on job search strategies, career exploration, resume and cover letter writing, interviewing skills, online job search, and financial education
- Resource Room with access to computers, fax, copying, career exploration and job search tools, and labor market data
- Unemployment Insurance claims assistance
- Access to GED and High School Equivalency programs
- Referral to community and social service partner agencies