



One Arch Place, Suite 2 • Greenfield, MA 01301 •
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masshirefhcareers.org
(6 Arch Street for GPS)

COMMUNITY RESOURCE LIST

Basic Education:

The Literacy Project: Offering adult basic education classes online.

413-774-3934

www.literacyproject.org

Center for New Americans: Offering classes and support services to immigrants

Greenfield, 413-772-0055

Northampton, 413-587-0084

Amherst, 413-239-9550

Or email: info@cnam.org

Behavioral and Mental Health Services:

CHD: Behavioral health services, open for intakes. Can be connected with a clinician, often on the same day of call.

1-844-CHD-HELP (844-243-4357)

www.chd.org

Clinical & Support Options (CSO): Outpatient and crisis services. Brief intervention sessions for those who may not be assigned to clinicians at this time. Offers a full range of individual and family behavioral, mental health, crisis, and addiction treatment supports for those with limited, out-of-network, or no insurance, including case management, peer support, nursing support, and wellness coaching via telehealth. Accepting new referrals. Locations throughout western Massachusetts. Call the Greenfield Out Patient Clinic for more information or see the website for other locations.

413-774-1000

www.csoinc.org

Service Net: Help for those struggling with mental illness, developmental disability, traumatic brain injury, homelessness, substance abuse and more.

[413-585-1300](tel:413-585-1300)

www.servicenet.org/services

Domestic Violence & Trauma:

Salasin Project: Help for survivors of domestic violence and other traumas. Peer/group support, advocacy, resources. Taking referrals
413-774-4307

www.salasinproject.org

NELCWIT: The New England Learning Center for Women in Transition is the sexual and domestic violence crisis center of Franklin County and the North Quabbin area.

Call our 24/7 crisis line (413-772-0806) or our main number (413-772-0871).

www.nelcwit.org

Financial Counseling/Assistance:

Consumer Financial Protection Bureau: Protect yourself financially from the impact of the Coronavirus. www.consumerfinance.gov or
<https://www.consumerfinance.gov/about-us/blog/protect-yourself-financially-from-impact-of-coronavirus/#income-loss>

Community Action Pioneer Valley: Financial counseling/budgeting, tax preparation assistance.
413-774-2318

<https://www.communityaction.us/>

Food Resources:

Center for Self-Reliance: Food Pantries
Greenfield: Federal St. Elementary School Mon, Tues, Thurs 11-4.
Northampton: Jackson St. Elementary School Mon, Wed, Fri 12-3
413-773-5029

www.communityaction.us/food-pantries

Find a food pantry or free meal during Covid-19 crisis:

www.foodbankwma.org/get-help/covid-19-food-pantry-meal-program-schedule/

Franklin County Farms: List of sites offering farm fresh food. There is a section to check if a farm takes SNAP/HIP. www.franklinfarms.info

Mass Food Delivery: provides free delivery to people with SNAP www.massfooddelivery.com

Stone Soup Café: Good, nutritious, hot meals.

www.thestonesoupcafe.org

Housing:

Franklin County Regional Housing & Redevelopment Authority: Residential Assistance for Families in Transition (RAFT) still has funding available.

413-863-9781

www.fcrhra.org

Wayfinders: Residential Assistance for Families in Transition (RAFT) for Hampden and Hampshire Counties – conducting assessments online and by phone.

413-233-1600

housingsupport@wayfindersma.org or www.wayfindersma.org

Information Resources:

Greenfield COVID-19 Community Information Line: 413-775-6411

LOOK4HELP: Public online resource directory from Community Action for social services in Franklin, Hampshire and the North Quabbin Region. For phone-based Community Resources & Advocacy call 413-475-1570.

www.look4help.org

MASS 2 1 1: Connects callers to information about critical health and human services available in their community. It serves as a resource for finding government benefits and services, nonprofit organizations, support groups, volunteer opportunities, donation programs, and other local resources. It is also the Massachusetts non-emergency help line for COVID-19. Learn more about COVID-19 prevention, symptoms, and treatment, information about testing. Massachusetts 2-1-1 is open to callers 24 hours a day, 7 days a week. Operators fluent in Spanish are available, and more than 150 other languages are supported through an interpreter services line that is available.

Dial 211 on any phone.

www.mass211.org

Legal Services:

Community Legal Aid/Central West Justice Center: Free civil legal assistance: housing, elders, employment, benefits, family law, immigration, education, employment, social security, DTA, SNAP contact: 855-252-5342

www.communitylegal.org

Parent/Family Support Centers:

Brick House Community Resource Center: Virtual Parent/Caregiver Support Group:

Contact Stacey Langknecht, Parent Family Liaison at
413-800-2496

www.brickhousecommunity.org

Family Support Centers in Franklin County, Hampshire County, and North Quabbin area offer a variety of family support services. Call 413-475-1555 for the Community Action Greenfield Family Support Center or see a complete list of centers here:

<https://www.look4help.org/search/?taxonomyName=%20Family%20Support%20Centers/Outreach>

Public Assistance Programs:

Department of Transitional Assistance (DTA): Information on food stamps (SNAP), economic assistance (TAFDC, EAEDC), and other resources including announcements from the Department of Transitional Assistance related to the coronavirus (COVID-19).

413-772-3400 877-382-2363

www.mass.gov/info-details/dta-covid-19-resources-and-support

Community Action Pioneer Valley: A wide range of public assistance and community support programs including: Fuel assistance, heating/weatherization/efficiency, Women Infants & Children program, Head Start/Early Learning, Youth Programs, Financial counseling/tax assistance, food pantries, and more.

413-774-2318

<https://www.communityaction.us/>

Services for Elders & Those with Disabilities:

LifePath: Services for Elders and Disabled in Franklin County and parts of Worcester County

413-773-5555 or 800-732-4636

www.lifepathma.org

Mass Rehab Commission (MRC): helps individuals with disabilities live and work independently.

413-774-2326

<https://www.mass.gov/orgs/massachusetts-rehabilitation-commission>

Stavros Center for Independent Living: Services for people with disabilities and deaf people.

(413)256-0473 ext. 244.

info@stavros.org or www.stavros.org

Utility Shutoff Prevention:

Columbia Gas: Suspended shutoffs for non-payment. Offering flexible payment plans for those who indicate an impact or hardship as a result of COVID-19. Suspending late payment charges until May 1.

800-688-6160

www.columbiagasma.com

Eversource: Postpone electricity disconnections for non-payment. Encourage customers to use financial assistance program. (877) 659-6326

www.eversource.com/content/wma

National Grid: Suspending collection activities, including service disconnections from now until at least the end of April.

800-233-5325

www.ngrid.com/covid-19