COMMUNITY RESOURCE LIST

**Basic Education:**

**The Literacy Project:** Offering adult basic education classes online.
413-774-3934  
www.literacyproject.org

**Center for New Americans:** Offering classes and support services to immigrants  
Greenfield, 413-772-0055  
Northampton, 413-587-0084  
Amherst, 413-239-9550  
Or email: info@cnam.org

**Behavioral and Mental Health Services:**

**CHD:** Behavioral health services, open for intakes. Can be connected with a clinician, often on the same day of call.  
1-844-CHD-HELP (844-243-4357)  
www.chd.org

**Clinical & Support Options (CSO):** Outpatient and crisis services. Brief intervention sessions for those who may not be assigned to clinicians at this time. Offers a full range of individual and family behavioral, mental health, crisis, and addiction treatment supports for those with limited, out-of-network, or no insurance, including case management, peer support, nursing support, and wellness coaching via telehealth. Accepting new referrals. Locations throughout western Massachusetts. Call the Greenfield Out Patient Clinic for more information or see the website for other locations.  
413-774-1000  
www.csoinc.org

**Service Net:** Help for those struggling with mental illness, developmental disability, traumatic brain injury, homelessness, substance abuse and more.  
413-585-1300  
www.servicenet.org/services
**Domestic Violence & Trauma:**

**Salasin Project:** Help for survivors of domestic violence and other traumas. Peer/group support, advocacy, resources. Taking referrals
413-774-4307
www.salasinproject.org

**NELCWIT:** The New England Learning Center for Women in Transition is the sexual and domestic violence crisis center of Franklin County and the North Quabbin area.
Call our 24/7 crisis line (413-772-0806) or our main number (413-772-0871).
www.nelcwit.org

**Financial Counseling/Assistance:**

**Consumer Financial Protection Bureau:** Protect yourself financially from the impact of the Coronavirus. www.consumerfinance.gov or

**Community Action Pioneer Valley:** Financial counseling/budgeting, tax preparation assistance.
413-774-2318
https://www.communityaction.us/

**Food Resources:**

**Center for Self-Reliance:** Food Pantries
Northampton: Jackson St. Elementary School Mon, Wed, Fri 12-3
413-773-5029
www.communityaction.us/food-pantries

Find a food pantry or free meal during Covid-19 crisis:

**Franklin County Farms:** List of sites offering farm fresh food. There is a section to check if a farm takes SNAP/HIP. www.franklinfarms.info

**Mass Food Delivery:** provides free delivery to people with SNAP www.massfooddelivery.com

**Stone Soup Café:** Good, nutritious, hot meals.
www.thestonesoupcafe.org
**Housing:**

**Franklin County Regional Housing & Redevelopment Authority:** Residential Assistance for Families in Transition (RAFT) still has funding available.
413-863-9781
[www.fcrhra.org](http://www.fcrhra.org)

**Wayfinders:** Residential Assistance for Families in Transition (RAFT) for Hampden and Hampshire Counties – conducting assessments online and by phone.
413-233-1600
[houssingsupport@wayfindersma.org](mailto:houssingsupport@wayfindersma.org) or [www.wayfindersma.org](http://www.wayfindersma.org)

**Information Resources:**

**Greenfield COVID-19 Community Information Line:** 413-775-6411

**LOOK4HELP:** Public online resource directory from Community Action for social services in Franklin, Hampshire and the North Quabbin Region. For phone-based Community Resources & Advocacy call 413-475-1570.
[www.look4help.org](http://www.look4help.org)

**MASS 2 1 1:** Connects callers to information about critical health and human services available in their community. It serves as a resource for finding government benefits and services, nonprofit organizations, support groups, volunteer opportunities, donation programs, and other local resources. It is also the Massachusetts non-emergency help line for COVID-19. Learn more about COVID-19 prevention, symptoms, and treatment, information about testing. Massachusetts 2-1-1 is open to callers 24 hours a day, 7 days a week. Operators fluent in Spanish are available, and more than 150 other languages are supported through an interpreter services line that is available.
Dial 211 on any phone.
[www.mass211.org](http://www.mass211.org)

**Legal Services:**

**Community Legal Aid/Central West Justice Center:** Free civil legal assistance: housing, elders, employment, benefits, family law, immigration, education, employment, social security, DTA, SNAP contact: 855-252-5342
[www.communitylegal.org](http://www.communitylegal.org)

**Parent/Family Support Centers:**

**Brick House Community Resource Center:** Virtual Parent/Caregiver Support Group:
Contact Stacey Langknecht, Parent Family Liaison at 413-800-2496
www.brickhousecommunity.org

**Family Support Centers** in Franklin County, Hampshire County, and North Quabbin area offer a variety of family support services. Call 413-475-1555 for the Community Action Greenfield Family Support Center or see a complete list of centers here: https://www.look4help.org/search/?taxonomyName=%20Family%20Support%20Centers/Outreach

**Public Assistance Programs:**

**Department of Transitional Assistance (DTA):** Information on food stamps (SNAP), economic assistance (TAFDC, EAEDC), and other resources including announcements from the Department of Transitional Assistance related to the coronavirus (COVID-19).
413-772-3400  877-382-2363
www.mass.gov/info-details/dta-covid-19-resources-and-support

**Community Action Pioneer Valley:** A wide range of public assistance and community support programs including: Fuel assistance, heating/weatherization/efficiency, Women Infants & Children program, Head Start/Early Learning, Youth Programs, Financial counseling/tax assistance, food pantries, and more.
413-774-2318
https://www.communityaction.us/

**Services for Elders & Those with Disabilities:**

**LifePath:** Services for Elders and Disabled in Franklin County and parts of Worcester County
413-773-5555 or 800-732-4636
www.lifepathma.org

**Mass Rehab Commission (MRC):** helps individuals with disabilities live and work independently.
413-774-2326
https://www.mass.gov/orgs/massachusetts-rehabilitation-commission

**Stavros Center for Independent Living:** Services for people with disabilities and deaf people.
(413)256-0473 ext. 244.
info@stavros.org or www.stavros.org

**Utility Shutoff Prevention:**
**Columbia Gas:** Suspended shutoffs for non-payment. Offering flexible payment plans for those who indicate an impact or hardship as a result of COVID-19. Suspending late payment charges until May 1.
800-688-6160
www.columbiagasma.com

**Eversource:** Postpone electricity disconnections for non-payment. Encourage customers to use financial assistance program. (877) 659-6326
www.eversource.com/content/wma

**National Grid:** Suspending collection activities, including service disconnections from now until at least the end of April.
800-233-5325
www.ngrid.com/covid-19