FILE A
COMPLAINT

Employment Service and Employment Related Law Complaint System

IF YOU HAVE A COMPLAINT ABOUT

- Employment Services at this office, or
- An Employer
  - Any employment-related law, or
  - An employer the Employment Service program referred you to

Contact the manager or the following Complaint System Representative

Attention: First and Last Name Dylana Shreckengost

Telephone: 413-774-4361 Extension: 335

Email Address: dylana@masshirefhcareers.org

Mailing Address: MassHire Franklin Hampshire
101 Munson Street, Suite 210, Greenfield, MA 01301

Language assistance is available free of charge. For information on language interpretation and translation services, speak with a MassHire Career Center representative or visit **https://www.mass.gov/mdcsmultilingualservices**

Examples:

- **Wages**
- **Wrongful termination**
- **Sexual harassment, coercion or assault**
- **Contract compliance**
- **Pesticides**
- **Health/Safety**
- **Child labor**
- **Employer-provided transportation or housing**
- **Workplace crime**
- **Discrimination**
- **Human trafficking**
- **Working hours**

ANY individual, employer, organization, association, or other entity can file a complaint. A complainant may choose an individual to act as their representative.

This employment Service office can also help you to find other employment, training, and supportive services to obtain food, shelter, clothing, and other necessities.

PROTECTIONS FOR COMPLAINANTS

- **If you make a complaint or give information related to, or assist in, an investigation of a complaint, your identity will be kept confidential to the fullest extent possible under current law and as necessary to determine the complaint fairly.**
- Federal laws prohibit employers from retaliating (i.e., taking negative actions) against employees who report employment related complaints. If you experience retaliation from an employer, please contact the appropriate representative listed below.

State Complaint Officer (SCO)	State Monitor Advocate (SMA)*
Ashley Terrill, Acting State Complaint Officer (SCO) **MassHire Department of Career Services** **100 Cambridge Street, 5th Floor, Boston, MA 02114** **Email: DCSUnifiedComplaint@mass.gov** **Telephone: (857) 289-2065**	**Rogerio Raposo, State Monitor Advocate (SMA)** **MassHire Department of Career Services** **100 Cambridge Street, 5th Floor, Boston, MA 02114** **Email: DCSUnifiedComplaint@mass.gov** **Telephone: (857) 202-0603**

***Available only for migrant or seasonal farm workers and agricultural employees.**

America's JobCenter

EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR

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